

How to care for your  
 synseal<sup>®</sup>  
complete conservatory

Includes key fob & plaque



## Welcome to your new Synseal Complete Conservatory.

Now you've been handed the keys, it's important to take a little time to read through this guide so you know how to care for your new conservatory. Your Synseal Complete Conservatory has been built for you using the best materials. The result is that your new conservatory requires very little maintenance, we have prepared this guide to help you get the most enjoyment from your conservatory for many years.

Please contact the installation company who built your conservatory if you have any queries.

Thank you for choosing Synseal.



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## Cleaning



It is recommended the outside of your conservatory is cleaned every four months to keep it in top condition. You'll find each part of the conservatory

listed below as an easy reference guide. Before cleaning your conservatory please remove all rings, bracelets and watches, so you don't scratch the glass.

Which part of the conservatory	How often	Recommended cleaning products	Recommended finishing products	Notes
Roof – glass	Every 4 months	Keep grime and grit free with warm soapy water	Finish with a proprietary glass cleaner	Use only soft cloths
Roof – polycarbonate	Every 4 months	Keep grime and grit free with warm soapy water	Finish with a solvent-free or alkali free household detergent	Use only soft cloths
External glass	Every 4 months	Keep grime and grit free with warm soapy water	Finish with a proprietary glass cleaner	Use only soft cloths
Leaded glass	Every 4 months			Oxidisation will naturally occur over time

Specialised glass finishes – eg self cleaning glass	Please refer to the manufacturers guidelines			
End caps, cladding and frames	Every 6 months (unless in an area of high pollution)	Wash with warm soapy water	For stubborn stains use a specialised PVC-U cleaner, however, read the manufacturers guidelines carefully	Never use abrasive materials to clean the parts
Window and door furniture	Every 4 months	Use a soft duster or damp chamois leather to remove dust and surface dirt		The superior polishing and coatings eliminates the need for regular polishing or cleaning. Do not use abrasive products or solvents such as metal polish, scouring pads, acetone etc.



## Roof access

**IMPORTANT:** Never walk on a conservatory roof – always use crawl boards to spread the load – do not lean ladders against the frames, glass or gutters. If you need access above the conservatory use tower fixed scaffolding.





## Maintenance

Synseal Complete Conservatories are designed to be low maintenance.

Many of today's hinges, dead bolts and locks are designed to be self lubricating so no ongoing maintenance is required. Door flag hinges that have nylon bearings do not require any maintenance.



Door flag hinge

Any metal to metal joints that don't have nylon bearings (friction stays, espagnolettes and shootbolts) should be lubricated once a year with a light engineering oil, eg 3-in-1 or similar.



Friction stay

Rollers on door bolts or on espagnolettes or shootbolts that engage with keeps should be lubricated once a year with a light grease, eg lanolin or similar.



Do not use any lubrication on door bolt cylinders other than graphite powder.

Discolouration of mastic seals is a natural occurrence and cannot be avoided. This does not affect the performance of the seals.



Door bolt cylinder

**Gutters and box gutters:** Make sure the outlets are cleaned regularly and drains are kept free from blockages, such as leaves, grass or tennis balls! Once clear flush through with clean water.

Unlike the gutters on your home, conservatory gutters are laid level, this means sometimes you'll see standing water in the gutter system. This is normal and there is no need for concern.



## Weatherseal (gasket)

During cleaning sometimes weatherseals can become dislodged from their grooves. Simply slide them back into position to avoid damage.

However, if weatherseals become broken or damaged contact your installer to replace.



## Keeping cool

Extremes in heat and cold can affect your Synseal Complete Conservatory. It is advisable to keep some permanent heat in your conservatory during cold weather, and always ensure there's adequate ventilation in hot weather to prevent a build up of heat.

### Condensation

Condensation occurs from general living; boiling a kettle, running a bath or even breathing creates water vapour. Condensation occurs when water vapour hits cold surfaces such as mirrors, tiles and windows and turns to water droplets. Modern construction methods have increased the efficiency of our homes to reduce heating costs and conserve energy, but this has increased problems of condensation.

To minimise the effects of condensation make



sure there's adequate ventilation in the conservatory. You can achieve this by opening a window\*, if you have trickle vents installed keeping these open will reduce condensation. Or, install an extractor fan or wall vents. Roof vents too are designed to help alleviate the problem of condensation.

**\*MAKE SURE THIS IS SAFE TO LEAVE OPEN AND DOES NOT BREACH THE SECURITY OF YOUR HOME**



## Installing blinds

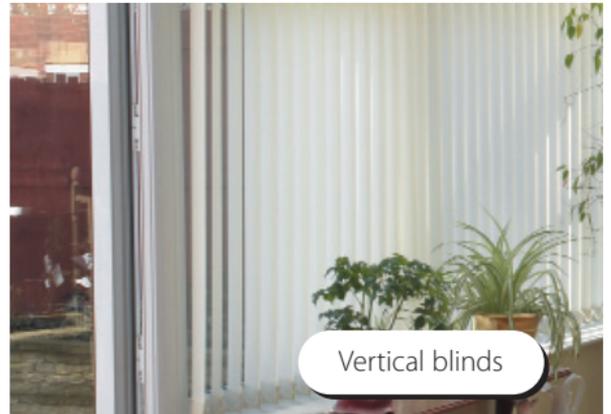


If you're considering installing blinds in your conservatory please make sure they are installed correctly.

Blinds must never be installed to cover the inside of the glazing bars. Blinds must be designed to allow hot air to flow between the glazing materials and the blind. We recommend a space

of 15mm between the PVC-U and the blind.

Installers of blinds will attach the fixings to internal PVC-U. This is entirely at their risk. Your conservatory installation company will not accept any responsibility or claims as a result of this, including water ingress through screws or fittings, deflection or distortion of materials.



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